



Goulburn Murray Region Action Plan

AFL Victoria in partnership with AFL Goulburn Murray 2025 October, 2024

2025 Participation Targets



	nal	SKICK	SU	Superkick		9		Juniors		Youth		Seniors	
2024	В	1612	В	97		В	0	В	2315	В	1710	В	2421
Actuals	G	365	G	101		G	Ο	G	137	G	189	G	256
(Aug 2024)	т	1977	т	198		Т	0	Т	2452	т	1899	Т	2677
Retention %	R	45.7%		N/A		ı	N/A	R	58.2%	R	76.4%	R	73 %
	В	1722	В	323		В	141	В	2405	В	1720	В	2420
2025 Target	G	404	G	65		G	35	G	200	G	220	G	314
	Т	2126	Т	388		Т	176	Т	2605	Т	1940	Т	2734
Total % growth	Т	7.5%	Т	95%		Т	%	Т	6.2%	Т	2.15%	Т	2.12%
W&G %	Т	10.6%	Т	%		т	%	Т	45 %	Т	16%	Т	22%
Retention %	Т	64 %						Т	85%	Т	79 %	Т	66%

Participation Targets – Term Split



	$\frac{4}{3}$	nab AF	k		S	perkic	k		9			Junior	s	You	uth	Sen	iors
Delivered by		Comm	Staff			Comm	Staff		Comm	Staff		Comm	Staff		Comm		Comm
	В	0	40	E	3	0	30	В	0	0	В	0	0	В	0	В	0
Term 4	G	0	10	(j.	0	10	G	0	0	G	0	0	G	0	G	0
	Т	0	50	-	Г	0	40	Т	0	0	Т	0	0	т	0	т	0
	В	0	132	E	3	0	28	В	0	0	В	0	0	В	0	В	0
Term 1 (Incl. School Holidays)	G	0	56	(j.	0	5	G	0	0	G	0	0	G	0	G	0
	Т	0	188	-	г	0	33	Т	0	0	Т	0	0	Т	0	Т	0
-	В	1269	141	E	3	102	100	В	0	70	В	2310	0	В	1720	В	2420
Term 2 (Incl. School Holidays)	G	236	51	(G	34	10	G	0	18	G	180	0	G	220	G	314
	Т	1505	192	-	г	136	110	Т	0	88	Т	2490	0	Т	1940	Т	2734
	В	0	140	E	3	0	29	В	0	71	В	0	100	В	0	В	0
Term 3 (Incl. School Holidays)	G	0	51	(j.	0	40	G	0	17	G	0	15	G	0	G	0
	Т	0	191	-	Г	0	69	Т	0	88	Т	0	115	т	0	т	O

2025 Region Program Calendar



		Auskick	Superkick	AFL Nines	Community Football	School Competitions	Other
	AFL Staff delivered	3 x Community Auskick	1 x Community Superkick	AFL School NINES x1			
Term 4	Community delivered			1 x AFL 9's (Community Camp)	Consultation with clubs to provide flexible fixturing for non-competitive eg Hub locations, alternative days		
	Third Party delivered						
	AFL Staff delivered	4 x At School Auskick 3 x School Holiday Program	2 x At School Superkick 3 x School Holiday Program				
Term 1	Community delivered			Conduct a senior women and youth girls AFL 9's pre-season competition	 Pre-Season Junior Girls Competition Develop promotional collateral to support registrations for exiting U16 players to senior football 		
	Third Party delivered						
	AFL Staff delivered	4 x At School Auskick 2 x School Holiday Program	2 x At School Superkick 1 x Superkick Community 2 x School Holiday Program	At School NINES Compeition			
Term 2	Community delivered	42 x Community Auskick	8 x Superkick Community		5 x Community Leagues 97 Junior Teams (+8) 94 Youth Teams (84 Senior Teams		
	Third Party delivered		1 x Echuca School Holiday Program				
	AFL Staff delivered	3 x School Holiday Program 4 x At School Auskick	3 x School Holiday Program 2 x At School Superkick		3 x Unders Programs 10 x Unders Teams	2 x SSV Programs	
Term 3	Community delivered						
	Third Party delivered						

Key Focus Areas



	N	umber of priority a	reas					
	LGAs Schools Clubs							
High/ Growth	2	24	47					
Medium/ Service	2	57	15					
Low/ Recovery	4	9	15					
Total	8	90	77					

	Region Projects
1.	 Sustainability Projects Junior Southern Region – Seymour, Yea, Alexandra, Wandong, Broadford, Tabilk Benalla Region – Benalla Saints and NEB Clubs
2.	Murray River – Growth Project (Echuca/Moama, Cobram/Barooga)
3.	Kyabram District FL – Competition structure filling the gaps (ongoing)
4.	Affiliation (MFL, KDL, GVL, GMW&G, GMJL, PDFNL) - Awareness and Engagement of benefits
5.	Kialla Reserve – Junior Participation
6.	Full Pathway for Girls – across the whole Goulburn Murray Region
7.	Women and Girls – Establish Woman & Girls Leadership Network & Governance Roles
8.	Communication Strategy – Develop an innovative digital communication plan for stakeholder Communication, Education, Information Sharing & Celebration
9.	Senior Football (Reserves Competitions) – Sustainability and Competition Modelling
10.	First Nations Community Hub – Scope and Implementation
11.	Support Affiliated aligned Auskicks – Provide focus support to AK centres aligned to affiliated clubs.

	Key Offerings												
Participation & Programs								Competition Growth					
School Touch Points	At-School Auskick	At-School Superkick	At School Nines	New Auskick Centres	All girls Groups	Mid-Week Auskick	Community Superkick Centres	All Girls Superkick	New Leagues	New Divisions	New Girls Teams	New Boys Teams	AFL Nines Comps
90	20	5	2	0	7	0	2	0	0	1	8	7	2

Key Focus Clubs



		Offering	2024	2023	DIFF	Reason
	Tongala Auskick	Auskick	11	22	-11	U/9 team enter GMJFL, but opportunity to grow and support
	Alexandra Auskick	Auskick	11	23	-12	Support required, Large decline in 6-7 year olds. Support required to help junior teams
Ages 6 – 7 Clubs	Rochester Auskick	Auskick	32	41	-9	U/9 teams entering GMJFL, opportunity to keep growing and developing
	Deakin Auskick	Auskick	9	17	-8	One centre that services 2 clubs, previous discussions on splitting centre into Shep Bears and Shep United
	Kyabram Auskick	Auskick	23	30	-7	Opportunity to grow with one AK in the town, Opportunity to grow into a SK Centre
	Broadford	Auskick	41	58	-17	Increase transition from AK to BJFC
	Bioautoru	Juniors	71	71	0	Therease transition from Ar to BJFC
	St Marys FC (Seymour)	Auskick				 No dedicated Auskick aligned to the club. AK located out of Kings Park.
	St Marys FC (Seymour)	Juniors	34	50	-16	Explore suitability to commence AK at Chittick Park (Seymour East)
Daily Data Clubs	Mooroopna	Auskick	53	66	-13	AK numbers slightly lower than 2023
Ages 4 - 12	Моогоорна	Juniors	53	56	-3	Aim to increase transition from AK to Junior Club
	Numurkah	Auskick	21	24	-3	Decline in junior numbers in both GMJL and Murray League
	Nulliulkali	Juniors	22	33	-11	Decline injulior numbers in both order and multay League
	Vea	Auskick	27	24	+3	Vulnerability due to isolated township surrounded by larger Alexandra and Seymour
	Yea	Juniors	48	49	-1	Continue to foster transition to junior clubs to sustain numbers (maximise every number)

Participation & Programs

	WHERE?	WHAT.	WHY	wно	WHEN
	Schools, clubs or community leagues where the big play will be implemented.	Key activities or initiatives led by the region that will drive significant growth, retention or transition in registered participants.	Articulate why the big play will lead to significant growth/retention/transition & why locations have been identified.		
	Increase the number of School teacher members in the region by 20 schools, to ensure 75% of schools in the region have a key contact	A targeted approach will ensure that all high and medium priority schools have an identified teacher member	We need to ensure we have a key driver in priority schools across the region	PL/PC	Т4/П
	Echuca focus region: 18 x schools with multiple touch points	Increase the number of touch points in Echuca (Murray River Council) 2 touch points per school thought the year 4 x At School Auskick/After School Superkick Touch	To support with Growth in the Murray River region	PL/PC	TI,T2
Schools Big Plays	Cobram focus area 2 x schools with multiple touch points.	Increase the number of touch points in Cobram (Moira Council). • 2 touch points per school thought the year • 2 x At School Auskick/After School Superkick Touch	Cobram is a focus area of the region	PL/PC	П, Т2, Т3
	4 focus areas – Campaspe, Greater Shepparton, Moira, and Strathbogie 85 x Schools with multiple touch points	Help support Auskick and Superkick community centre	Drive participation and growth in these regions. Seymour to support with junior drop off	PL/PC	T4, T1, T2, T3
	8 Focus clubs addressing 6/7 drop off or 4-12 decline 10 aligned schools with focus clubs to support registrations	All our key focus schools have a minimum of 2 touch points per term	Wanting to provide a pathway for participants and drive registrations through Auskick, Superkick and community football	PL/PC	П, Т2
	100% of Auskick coordinators trained and upskilled for the 2025 Auskick season	All Auskick coordinators receiving face to face or online training		PI/PC	T4, T1
	Increase the number of all girls groups in region from 2 to 7, targeting: Euroa, Kyabram, Wandong, Shepparton East, Echuca United	Conversations with 7 clubs conducted in Nov to set up all girls groups for 2025	Support Female pathway and increase females playing in the region	PL/PC	T4, T1
Auskick Big Plays	Pilot 2 x kindergarten programs in Shepparton Region and 1 x Echuca Region	Delivery of a 5 week Auskick program at one identified Kindergarten		PL/PC	T4, T1, T2
	Support Affiliated aligned Auskick Centres	Provide focus support to AK centres aligned to affiliated clubs. Numurkah Cobram/Barooga Finley Deniliquin	 Strengthen pathways to affiliated aligned clubs Support and influence better participant outcomes 	PL/PC	П, Т2, Т3
Superkick	100% of Superkick coordinators trained and upskilled for the 2025 Auskick season	All Superkick coordinators receiving face to face or online training ahead of the season		PL/PC	T4, T1
Big Plays	8 x Superkick centres set up across the region. Congupna, Shepparton East, Euroa, Mooroopna, Kialla, Echuca, Tatura, Shepparton Swans	Implementation of Superkick within key centres Education piece with clubs on SuperKick value proposition	Support transition into community football and fill gaps where there is no community clubs	PL/PC	T4, T1
AFL Nines	2 - AFL Nines after school program		Drive the implementation of AFL Nines		

Competition Growth



	WHERE?	WHAT.	WHY	WHO	WHEN
	Schools, clubs or community leagues where the big play will be implemented across Male and Female pathways	Key activities or initiatives led by the region that will drive significant growth, retention or transition in registered participants across Male and Female	Articulate why the big play will lead to significant growth or retention & why locations have been identified.		
Community – Juniors Big Plays	Goulburn Murray Juniors, KDL, MFL, GMW&G	 Consultation with clubs to provide flexible fixturing for non-competitive age groups in central and northern competitions Establish a Junior Girls competition in Echuca/Moama and Shepparton aligned to existing Youth and Women's clubs and areas of identified growth such as Seymour. Continue to support the Cobram and Mansfield U12's programs Develop implementation plan of Junior Rules 	 Allows senior clubs in senior competitions to identify best time to play games and make more accessible Supports trials conducted in 2024 Supports local pathways into club football Align regional league implementation with internal and external stakeholders 	НОО	Τ4/Π
	Goulburn Murray Juniors	Review regional U14 & 16 competition structure	Travel strain in current graded model	RM/OM	T4/T1
	Kyabram District League	Build capacity of KDL and Murray League Clubs to field Youth Teams. Gigarre, Stanhope,			
Community – Youth Big Plays	Northwest Project	Establish understanding of club pain points with talent pathways and competition alignment	Clubs feel disengaged from talent pathways with Pioneers and Region	RM	Т4/П
	Youth Transition Initiative	 Work with AFL to develop promotional collaratel to support registrations for exiting U16 players to senior football 	Improve retention of youth players into senior clubs (U18's)		
Community -	 Goulburn Valley League, Murray League, Kyabram District League 	 Review the strains on Community Reserves Football Conduct a benchmarking analysis of all affiliated 	 Number of clubs over the past two years have experienced forfeits in the reserves impacting on the competition 	RM/HOO	
Senior	 Goulburn Valley League, Murray League, Kyabram District League 	competitions			
Big Plays	District Lougue	Establish female presence in Southern regional footprint based in Seymour.	Connect female participation opportunities in Seymour District		
AFL Nines Big Plays (League delivered)	GM Women and Girls	Conduct a senior women and youth girls AFL 9's pre- season competition	Engage new participantsIntroduction to new season	ОМ	Π
School Competitions Big Plays	Shepparton and Campaspe SSV Programs	Support the roll out of the 2 x region SSV competitions aligned with the 9 v 9 rules	Align with AFL Victoria and SSV New format for 2025	PC/PL	T2, T3

2025 Club Development & Experience Targets



2024 Actuals	

Umpiring								
М	233							
W	23							
т	256							

Coaching								
	М	,	421					
	w		14					
AC	143 = 34%	т	451					

Club Environment		
W&G Charter	2	
Inclusive Clubs	1	
Lead Your Way Nominations	4	

	P
2025 Target	٧

Total % growth

М	245
w	31
Т	281

М	245	М		
w	31		w	
т	281	AC	177 = 37 %	
т	9.7 %		т	

14 %

Club Health Checks

100 %

W&G Charter	10
Inclusive. Clubs	5
Lead Your Way Nominations	5

Key Focus Areas: Club Development & Experience



	Priority Targeted Clubs
1	Violet Town
2	Avenel
3	Undera
4	Benalla
5	Tatura
6	Rumbalara (W)
7	Moama
8	Echuca (W)
9	Yea (JNR)
10	Tabilk

Coaching Programs

Coach Your Way:

- 2 X Club Sessions (Shepp / Echuca)
- 1 x Central Session (Shepp)

Spirt of Footy Initiative

- Positive Coaching Sessions
- Positive Parenting Session (GMJ)

Coach Leadership Network

- Develop Coaching Network (Socials)
- Recruit an addition Coach Developer for the region

Coach Inductions & Support

- Delivered by local Coach Developers
- Directly delivered at clubs to coaches

National Coach Accreditation Framework

• Promote the roll-out, and provide support to exisiting and new coaches

Skills based Academies

- Conduct specific skill-based academies
 - Talls I.D Program by Darren Flannigan
 - NW GM Academy

Umpiring (Groups &/or Recruitment & Retention Programs)

Female Umpiring Focus

- 2 x Female Umpire Programs (Shepp / Echuca) to service junior girls competition
- Retention of 2 x Female Liaison Umpires

Club Umpire Support (Coaching)

- Appoint Club Umpire support role to support club umpires 1 per affiliated league
- Schedule club umpire education sessions

Match Day Umpiring Experience

 League By-Laws, White Card, Female Friendly Experience, Umpire Escorts (Buy in from Leagues/Clubs)

Satellite Training Bases

- Moama/Seymour/Kyabram existing
- Benalla/Mansfield/Deni Potential new

Mentor Program

- Mentors to attend 6 fixtures & 100% online modules
- Support establishment of 5 mentors
- Target new umpires

Umpire Experience Officer

 2 bases. (Echuca & Seymour to help build numbers.)

Umpire Recognition Program

- AFLGM Awards Night
- Acknowledgement across social media, podcast, newsletter

Women & Girls Programs

Lead Your Way

• Min. 5 endorsed applications from women in club leadership positions

Women & Girls Charter

• 10 x Chartered Clubs

Women & Girls Leadership Network

- Host 2 x networking opportunities
- Promotion of female leaders/volunteers

Inclusive Clubs Program

- Min. 5 clubs completed program
- Provide region and league specific Charter Support Workshops

Club Development & Experience



PILLAR	WHAT Identify the key activities or initiatives led by the region that will drive significant participant growth, retention, transition or quality of experience for registered participants or volunteers.	WHERE Clubs, Groups or Leagues where the big play will be implemented.	WHY Articulate why this big play will lead to significant participant growth, retention or transition & why specific locations have been identified.	LEAD	WHEN
CLUB	 Volunteer Recognition Program Develop comms plan celebrating role of volunteers especially women in community clubs and umpiring Inaugural AFLGM Awards Night (Community & Programs) 	Affiliated clubs, leagues and GVFUA	Promote and encourage the representation of women to recruit and retain women in volunteer/leadership roles, while acknowledging the broader volunteer	CDL	Jan Sep
DEVELOPMENT (incl. PATHWAYS) BIG PLAYS	 Positive Parenting Session As part of Spirit of Footy Activations Delivered through SALT partnership 	GMJ (Echuca / Shepparton / Seymour)	 community Continue driving behavioral change to improve club environments and the experience of all involved 	CDL	May
	 Retention Focus Create project plan for priority clubs 	Priority clubs as listed on slide 10	Ensure club experiences lead to ongoing retention and reduce drop-off	RM/CDL	May
	 Expansion of Spirit of Footy & Positive Coaching Program Establish Coaching Network (Led by Coach Developers) 	 Murray League, Kyabram League, GMJ, W&G Senior and Junior streams (Social Network) 	 GMJ Trialed in 2024 expand program to other leagues Promote sharing of best practices and 	CDL	May
COACHING BIG PLAYS	 Coaching Forum – Senior and Junior (Money can't buy experience) Develop Coach Developer Priority Clubs 	 Club Development Day Target priority Clubs (refer to slide 10) 	establish a network for connection • Address concerns on Senior Coaching	CDL	Oct-Sep Feb
	2 female umpire programs	Echuca & Shepparton (New U14 program)	Increase female umpire participation.	RDU	Mar-May
UMPIRING BIG PLAYS	Expansion of Junior Club Umpire program	• Visit U14 & U16 trainings to recruit F/B/G.	Mitigate barriers to engage in umpiring, i.e.: to umpire locally	RDU	Feb-April
BIGFLATS	Club umpire coaching	All AFLGM leagues	 Deliver a consistent umpiring experience 	RDU	Feb-April
WOMEN & GIRLS PROGRAMS BIG PLAYS	 W&G Leadership Network 2 x F2F Events Digital Comms Plan (BTB Podcast) Female Leaders (Governance Representation) Commission/Advisory/League/Club/Umpiring) 	 Regional approach Club Development Day / Event Partner (Keynote speaker) Leagues / Clubs sign onto W&G Charter 	 Establish a positive and valued environment where W&G feel connected and welcomed and have positive experiences Leading the change of representation of females in leadership and decision- making positions 	CDL RM/CDL	Feb/May

Community Football



PILLAR	WHAT	WHERE	WHY	LEAD	WHEN
COMMUNITY CLUB SUSTAINABILITY	 Identify 1 club from each of the 2 Major Leagues and District Competition to support a consultation with AFLV Community Team on CCSP, deliverables and progress. 	 Goulburn Valley League, Kyabram District League, Murray League 	 Promote a collaborative and inclusive approach to the continual improvement of the CCSP between AFLVic and Community Football. 	RM/HOO	Feb/Mar
PROGRAM BIG PLAYS	 Deliver a minimum 1 CCSP Educations Sessions providing access to all Clubs by March 15, 2025 Ensure adherence to the AFLV CCSP Integrity Program for APP Compliance by July 30th 	Align with the delivery of Club Development Day	Increase awareness and understanding of the CCSP compliance & rules	RM/HOO	March
	Commission to approve budget on outsourcing of CCSP Compliance checks.	AFLGM Commission	Expedite examination of compliance	RM	Oct 24
COMMUNITY FOOTBALL RULES BIG PLAYS	 Support AFLV Community Team in reviewing region by laws and adopting agreed recommendations Support AFLV programs and initiatives by participating in at least 1 Working Party, Project Team or Advisory Group which drops benefits to Victoria 	 As requested by AFLV from time to time CCSP Advisory Policy Reference Group Future State Project Operational Content Others TBC 	 Mitigate risk exposure To expose an RM to broader perspectives and use their knowledge to progress the game 	RM/HOO	Oct/Nov
LEAGUE / FOOTBALL BODY SERVICE AGREEMENTS	 Review Service Agreements (EOL 2026) Work with the Commission to review their commitment to offering ongoing RAC services to leagues beyond current agreement terms. 	KDL, GVL and GVFUACommission	 Review effectiveness and KPI against deliverables in agreement Align regional priorities away from Senior Competition Management 	RM	Aug/Sep

Community Football



PILLAR	WHAT Identify the key activities or initiatives led by the region that will significantly improve the local community football structure &/or volunteer/participant experience.	WHERE Leagues, Groups or Clubs where the big play/s will be implemented.	WHY Articulate why the big play/s will significantly improve the local community football structure & volunteer/participant experience.	LEAD	WHEN
LEAGUE / FOOTBALL BODY SERVICE AGREEMENTS	Ensure 100% of AFLGM affiliated league representation at AFLV Conferences	 Goulburn Valley League, Kyabram District League, Murray League Commission managed competitions GM Juniors GM Women's and Girls 	 Mitigation of risk Building capacity and upskilling of community football to manage themselves 	AFLV/RG M	June
	Ensure increased utilisation of AFLV education, support and innovative resources by League Operational team members	 AFLGM RAC Staff Murray League Operations Manager 	Build the capacity and capability of Community Football Administration and for RM to play 50% or more offense on operational matters	RM/HOO	Ongoing
	 Support AFLV Community Team with maintaining Affiliation Agreements by renewal dates for leagues 	Goulburn Valley League, Kyabram District League, Murray League	Mitigate risk exposure	RM	Sept/Oct

Brand, Facilities & Local Government



PILLAR	WHAT	WHERE	WHY	LEAD	WHEN
BUILDING THE BRAND BIG PLAYS	 Branding Communication Beyond the Boundary Podcast Clarification on AFL Vic Roles 	 Regional Affiliated Leagues and Competitions (GVL, MFL, KDL, GMW&G, GMJL and GVFUA), LGA's, Local Media 	 Drive continual improvement in the way GM Communicate with stakeholders. Make it easier for stakeholders to consume the content and activities from GM and AFL Vic 	RM/CDL	Ongoing
	Increase the capacity of community football by identifying gaps in facility provision	Complete projects at Wanganui Oval in Shepparton and St Joseph's College Echuca, under the Breaking New Ground program.	 Increase the capacity of clubs access to facilities for training and non-competitive community games. 	RM/BT	Feb/Mar
FACILITIES BIG PLAYS		Identify additional potential projects under the BNG program	Provide facilities to conduct non-traditional versions of the game	RM/CDL	Ongoing
		Work with AFL Vic Venue Development Lead to develop a shortlist of projects based on SFA data that may fit grant applications	Further expand access for Community football and programs to additional facilities	RM/CDL	Ongoing
		3 0 11	 Prioritise and champion facilities that require facility improvements 	RM/CDL	Ongoing
LOCAL	Increase engagement with Local Government	Maintain up-to date LGA Contacts from CEO's to Officers	 Establish a consistent awareness of AFLGM and our activities to help frame their thinking on investment. 	RM/BT	Ongoing
GOVERNMENT BIG PLAYS		Include Local Government contacts in Regions Communication channels such as Beyond the Boundary e-newsletter	Connect with the LGA decision makers to understand the planning priorities of both region and local government	RM/CDL	Ongoing
		Create a local government forum at least once yearly		RM/CDL	May

People



PILLAR	 WHAT Identify the key activities or initiatives led by the region that will: Significantly strengthen engagement with local AFLV/Region team members & football stakeholders; Significantly strengthen the alignment between the local workforce's behaviours & values with the AFL's. 	 WHERE Identified people & stakeholders for engagement big play/s. Identified AFLV/Region team members for building high performing teams big play/s. 	WHY Articulate why the big play/s will significantly improve the "people" workstream pillar.	LEAD	WHEN
PEOPLE &	Heads of Leagues Forum	 All affiliated Leagues/Competitions, GVFUA and Netball Vic 	 Create a forum of collaboration and sharing Invite AFL Vic Department heads to forums throughout the year 	RM	3 x Yearly
STAKEHOLDER ENGAGEMENT	Review the effectiveness of internal and external communications	Regional and RAC Activations		RM	Nov 24
	Stakeholder Survey	Affiliated Leagues & Clubs	Establish regional priorities	RM	Oct
	Review internal Communications, planning and engagement	HQ Managers, PL and PC's	Establish more efficient ways of planning and communicating	RM	Nov 24
BUILDING	Continue to review, support and implement a VIBE principled environment for AFL GM and RAC Staff	RAC Staff	 Drive positive culture with the AFLGM Operations and AFL Vic Team Build a team that has capacity to lead and own their areas of responsibility 	RM	Oct
HIGH PERFORMING TEAMS	Build capacity of non-RAC Operational staff	Non-RAC Operational Staff	Build a regional engagement to foster continual improvement, learnings and support regionally	RM/HOO/Comm	
	Review RAC operational and program efficiencies	RAC Staff / Commission	 Operational procedures have been inherited and not challenged. 	RM/HOO/Comm	Nov